

# Terms of Service

## Natural Log eOrder System

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**By using Natural Log eOrder, you agree to these  
Terms of Service and Conditions.**

**Please read them carefully.**

**If you do not agree, your only recourse is to stop using Natural Log eOrder.**

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### **NO ROBOTIC ACCESS, DATA MINING OR REVERSE ENGINEERING**

You may not reverse engineer, decompile or disassemble, tamper with, or bypass any security associated with the Natural Log eOrder system, whether in whole or in part. You may not incorporate any portion of the Natural Log eOrder system into other programs or websites, nor compile any portion of it or any data mined from it, in combination with other programs, or

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## **USERNAMES AND PASSWORDS**

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## **PATENTS**

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## **SANCTIONS AND EXPORT POLICY**

You may not use any Natural Log eOrder service if you are the subject of U.S. sanctions or of sanctions consistent with U.S. law imposed by the governments of the country where you are

using NBSI Services. You must comply with all U.S. or other export and re-export restrictions that may apply to goods, software (including NBSI software), technology, and services.

## **DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY**

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## **DISPUTES**

**Any dispute or claim relating in any way to your use of any NBSI Service, or to any products or services sold or distributed by NBSI or through Natural Log eOrder will be resolved by binding arbitration, rather than in court**, except that you may assert claims in small claims court if your claims qualify. The Federal Arbitration Act and federal arbitration law apply to this agreement. The location of such arbitration shall be in Bexar County, Texas.

**There is no judge or jury in arbitration, and court review of an arbitration award is limited. However, an arbitrator can award on an individual basis the same damages and relief as a court (including injunctive and declaratory relief or statutory damages), and must follow the terms of these Conditions of Use as a court would.**

To begin an arbitration proceeding, you must send a letter requesting arbitration and describing your claim to us at 10431 Gulfdale, San ANTONIO, TX 78216. The arbitration will be conducted by the American Arbitration Association (AAA) under its rules, including the AAA's Supplementary Procedures for Consumer-Related Disputes. The AAA's rules are available at [www.adr.org](http://www.adr.org) or by calling 1-800-778-7879. Payment of all filing, administration and arbitrator fees will be governed by the AAA's rules. You may choose to have the arbitration conducted by telephone, based on written submissions, or in person in the county where you live or at another mutually agreed location.

**We each agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated or representative action.** If for any reason a claim proceeds in court rather than in arbitration **we each waive any right to a jury trial.** We also both agree that you or we may bring suit in court to enjoin infringement or other misuse of intellectual property rights.

### **APPLICABLE LAW**

By using the Natural Log eOrder service, you agree that the Federal Arbitration Act, applicable federal law, and the laws of the state of Texas, without regard to principles of conflict of laws, will govern these Conditions of Use and any dispute of any sort that might arise between you and NBSI.

### **SITE POLICIES, MODIFICATION, AND SEVERABILITY**

We reserve the right to make changes to our site, policies, Service Terms, and these Conditions of Use at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

### **OUR ADDRESS**

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